

October 30, 2019

PT Board Modifies Its Process for New Ride-Hail Applications

The Board has decided to introduce a modification to its application process for Transportation Network Services (TNS) applications. Modifications will enable submitters to review applicant responses to original submissions as well as the application package itself, and to provide their comments to the Board.

This change is being introduced for a number of reasons. The Vancouver Taxi Association and the BC Taxi Association have launched a judicial review into the Board's operational policy on ride hailing. As well, the Board has received several requests from submitters to hold an oral hearing. The Board has decided not to conduct an oral hearing; however, it has decided to modify its ride hailing application process to provide further disclosure to submitters. This ensures transparency in its decision-making process.

The Board will provide the following information to all those who sent in submissions on TNS applications:

- Application packages after making redactions, where necessary, to protect confidential business and personal information as required under the *Freedom of Information and Protection of Privacy Act*; and
- The applicant's response to the submissions that were received on their application after redacting where necessary to protect confidential business and personal information as required under the *Freedom of Information and Protection of Privacy Act*.

The Board will send copies of redacted documents outlined above for review to TNS applicants and provide them with 7 calendar days to respond. After this step, the Board will send the redacted documents to submitters and who will have 14 calendar days to provide any final submissions. A copy of final submission will be provided to TNS applicants.

More Info:

- TNS applications received by the Board are published in its [Bulletin](#).
- PT Board policies and processes are posted on its [Ride-Hail webpage](#).