

Introduction of Transportation Network Services, September 2019

- The introduction of ride-hailing, called Transportation Network Services, in BC responds to public demand for more transportation options.
- Ride hailing creates enhanced service opportunities for the public.
- Safety remains the key priority – safety of both passengers and drivers.
- Parts of the legislation come into effect on September 3, 2019, when we will accept TNS applications. Time will be required to meet legislative requirements to process, review and decide on applications and issue licences. It is expected that Transportation Network Services will be available in some parts of the province later this year.

Regarding TNS Fleet Size:

- At this point, there are no limits on fleet size.
- The Passenger Transportation Board will be monitoring TNS performance data, and as data becomes available this may be reassessed.

Regarding TNS Rates:

- The Passenger Transportation Board will set the minimum rate that a Transportation Network Service may charge based on taxi flag rates in the operating area.
- Transportation Network Services may not use coupons or discounts to charge below this minimum rate.

Regarding TNS Operating Areas:

- Transportation Network Services will have larger operating areas than taxis because they need this under their business model. The model relies on a large pool of vehicles and drivers and a large number of passengers who use an app to set and collect fares.
- Taxi operating areas have been in place for many years. The Passenger Transportation Board needs data in order to modify taxi operating areas. It now has authority to collect the required data and will be undertaking analysis as data is supplied.
- TNS companies operating in Vancouver will be prohibited from picking up passengers in the immediate vicinity around Canada Place on cruise ship days. This is a safety measure to

ensure that traffic can flow, and pedestrians can move safely. Coal Harbour will not be affected by this geo-fencing.

Regarding Data Requirements:

- Data requirements established by the Board will be a term and condition of a TNS licence.

Impact on Taxis:

- The taxi industry will remain an important part of the transportation network in the province.
- Taxi companies may apply for a Transportation Network Service (TNS) licence. If licensed as a Transportation Network Service, when operating as a TNS, the taxi is subject to the TNS rules including the flexibility to operate within defined TNS boundaries.
- Taxis must have cameras in their vehicles and can be street-hailed or dispatched providing services that members of the public may prefer.
- Many taxi services also offer wheelchair accessible services.