



BRITISH
COLUMBIA

Ministry of
Transportation

Passenger Transportation Branch
104, 4240 Manor St.
BURNABY, BC
V5G 1B2

Telephone
(604) 453-4250
Facsimile
(604) 453-4253

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INDUSTRY NOTICE

Passenger Transportation Online Licence Application (PTOLA)

In mid 2005, the Passenger Transportation Branch (Branch) commissioned an application review project to improve passenger transportation application processes for applicants. The objectives of the project were to look at best practices in the passenger transportation sector, and review and analyse the current application processes including the information required for an applicant to file an application with the Branch.

The Branch is pleased to announce that, as one of the initiatives stemming from this project, an online internet-based licence application has been developed to assist companies and individuals applying for new passenger transportation licences. The PTOLA will lead you through the application process by offering a tutorial and other tools to assist applicants in determining what type of licence would be required, based on the information provided by applicants, as well as identifying supplemental information required to support these applications. The PTOLA is the first type of on-line application for those seeking new Passenger Transportation Licences. Future work will be undertaken for other types of passenger transportation applications.

The Branch is committed to working co-operatively with the passenger transportation industry to assist you in meeting regulatory requirements through the provision of consistent and timely services.

For further information, please visit our newly improved website at www.th.gov.bc.ca/rpt/

Thank you.