

I. Background

- ◆ On January 30, 2008, the Honourable Kevin Falcon, Minister of Transportation, announced the Taxi Bill of Rights designed to promote a consistent and high level of taxi service throughout Metro Vancouver.
- ◆ The Ministry of Transportation engaged the Business Practices and Consumer Protection Authority (BPCPA) to provide telephone and web-based services where comments and concerns regarding Metro Vancouver taxi services can be directed.
- ◆ The Board supports the implementation of the Taxi Bill of Rights as a helpful tool that sets out what taxi drivers and passengers can expect from one another.
- ◆ In support of this initiative, the Board has exercised its powers under section 31 of the Passenger Transportation Act to direct the Registrar of Passenger Transportation (“Registrar”) to amend taxi licences to require the display of the new Taxi Bill of Rights.
- ◆ Decals have been printed with the Taxi Bill of Rights and are being distributed by the Ministry’s Passenger Transportation Branch.

II. Display Requirements

The following requirements apply to each taxi licensee listed in Appendix “A”:

- a) **A Taxi Bill of Rights issued by the Ministry of Transportation (“Taxi Bill of Rights”) must be affixed to an interior rear-seat, side window of each taxicab operated under the licence.**
- b) **The Taxi Bill of Rights must at all times be displayed in an upright position with the complete text intact and visible to passengers.**
- c) **Licensees may only display a current Taxi Bill of Rights.**

III. Date of Rule

January 30, 2008 (Appendix updated July 2, 2009)

IV. Effective Date

February 10, 2008

Taxi Bill of Rights Display Rule

APPENDIX "A" Updated July 2, 2009

This Rule applies to each taxicab licensee that appears in the following list, as amended from time to time:

Company Name	Address
Abbotsford Taxi Ltd.	207-31265 Wheel Avenue Abbotsford, BC V2T 6H1
Aldergrove-Langley Taxi Ltd.	207-31265 Wheel Avenue Abbotsford, BC V2T 6H1
Alouette Transit Systems Ltd.	20542 Dewdney Trunk Road Maple Ridge BC V2X 3C3
Bel-Air Taxi (1982) Limited	2121 Hartley Avenue Coquitlam, BC V3K 6Z3
Black Top Cabs Ltd.	777 Pacific Street Vancouver, BC V6Z 2R7
Bonny's Taxi Ltd.	5525 Imperial Street Burnaby, BC V5J 1E8
Burnaby Select Metrotown Taxi Ltd.	4049 Ledger Avenue Burnaby, BC V5G 3T2
Central Valley Taxi Ltd.	1643 Salton Road Abbotsford BC V2S 7P2
Coquitlam Taxi (1977) Ltd.	2121 Hartley Avenue Coquitlam, BC V3K 6Z3
Coral Cabs Ltd.	260 – 11180 Voyageur Way Richmond, BC V6X 3N8
Delta Sunshine Taxi (1972) Ltd.	203 - 12837 76 Avenue Surrey, BC V3W 2V3
Garden City Cabs of Richmond Ltd.	Owen Bird 29 th Floor – Three Bentall Centre 595 Burrard Street, PO Box 49130 Vancouver BC V7X 1J5
Guildford Cab (1993) Ltd.	101 – 8299 129 St Surrey, BC V3W OA6
Kimber Cabs Ltd.	160 – 5671 Minoru Blvd Richmond, BC V6X 2B1
MacLure's Cabs (1984) Ltd.	1510 – 3 rd Avenue West Vancouver, BC V6J 1L7
Matsqui Taxi Ltd.	207-31265 Wheel Avenue Abbotsford, BC V2T 6H1
Meadow Ridge Taxi Ltd.	20542 Dewdney Trunk Rd Maple Ridge, BC V2X 3E3
Mission Taxi (1980) Ltd.	207-31265 Wheel Avenue Abbotsford, BC V2T 6H1

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Company Name	Address
Newton Whalley Hi Way Taxi Ltd.	107 – 13119 84 th Avenue Surrey, BC V3W 1B3
North Shore Taxi (1966) Ltd.	264 Pemberton Avenue North Vancouver, BC V7P 2R5
Port Coquitlam Taxi Ltd.	2121 Hartley Avenue Coquitlam, BC V3K 6Z3
Queen City Taxi Ltd.	5525 Imperial Street Burnaby, BC V5J 1E8
Richmond Cabs Ltd.	260 – 11180 Voyageur Way Richmond, BC V6X 3N8
Royal City Taxi Ltd.	436 Rousseau Street New Westminster, BC V3L 3R3
Sunshine Cabs Ltd.	260 Riverside Drive North Vancouver, BC V7H 2M2
Surdell Kennedy Taxi Ltd.	103 – 12975 84 th Avenue Surrey, BC V3W 1B3
Syd's Taxi (1984) Ltd.	20542 Dewdney Trunk Rd Maple Ridge, BC V2X 3E3
Tarantino, Gary Albert	7778 227 th Street Langley, BC V3A 4P9
Tsawwassen Taxi Ltd.	203 - 12837 76 Avenue Surrey, BC V3W 2V3
Vancouver Taxi Ltd.	302 Industrial Avenue Vancouver, BC V6A 2P3
Vancouver Taxi Ltd. dba Handicapped Cab	302 Industrial Avenue Vancouver, BC V6A 2P3
White Rock South Surrey Taxi Ltd.	Unit 3 - 17921 55 th Avenue Surrey, BC V3S 6C4
Yellow Cab Co. Ltd.	1441 Clark Drive Vancouver, BC V5L 3K9