



TRANSPORTATION BOARD

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Passenger Transportation Board Bulletin

January 30, 2008

The *Passenger Transportation Board Bulletin* is published weekly on the web site of the Passenger Transportation Board. Printed copies are available directly from the Passenger Transportation Board at the address above.

The *PT Board Bulletin* gives notice of the applications for special authorization that have been received by the Board, the determinations the Board makes on those applications, as well as appeals from enforcement orders of the Registrar of Passenger Transportation. Board Advisories may also be published in the *PT Board Bulletin* to update the public and commercial passenger transportation industry on Board initiatives and changes to Board rules or procedure and policy guidelines.

January 30, 2008

Industry Advisory

Taxi Bill of Rights

On January 30, 2008, the Honourable Kevin Falcon, Minister of Transportation, announced the Taxi Bill of Rights designed to promote a consistent and high level of taxi service in Metro Vancouver. The Board supports the implementation of the Taxi Bill of Rights as a tool that sets out what taxi drivers and passengers can expect from one another.

In support of this initiative, the Board is exercising its powers under the Passenger Transportation Act to require taxicabs licensed to pick up passengers in Metro Vancouver to display the Taxi Bill of Rights.

The Board has established a Taxi Bill of Rights Display Rule which is posted on the PT Board website at www.ptboard.bc.ca. Attached to the Board Rule is a list of specific taxicabs that must display the Taxi Bill of Rights. The Board has also written to the Registrar of Passenger Transportation ("Registrar") to direct the amendment of Metro Vancouver taxi licences to include the following new term and condition:

- Taxi Bill of Rights:**
- a) A Taxi Bill of Rights issued by the Ministry of Transportation ("Taxi Bill of Rights") must be affixed to an interior rear-seat, side window of each taxicab operated under the licence.
 - b) The Taxi Bill of Rights must at all times be displayed in an upright position with the complete text intact and visible to passengers.
 - c) Licensees may only display a current Taxi Bill of Rights.

The Registrar is sending Metro Vancouver taxi licence holders the Board Taxi Bill of Rights Display Rule, amended licences and decals with the Taxi Bill of Rights. By making the display requirement a term and condition of licence, any failure to display the Taxi Bill of Rights may result in enforcement under the Passenger Transportation Act.

The Ministry of Transportation engaged the Business Practices and Consumer Protection Authority to provide telephone (1-888-564-9963) and web-based services (<http://www.bccpa.ca>) where comments and concerns regarding Metro Vancouver taxi services can be directed. The Ministry also has a website (www.taxirights.gov.bc.ca) to provide taxi passengers and drivers with information about the Taxi Bill of Rights.

For questions regarding the Taxi Bill of Rights display requirement, please contact:

Jan Broocke
Director & Secretary to the Board
Phone: 250-953-3777
Fax: 250-953-3788
Email: jan.broocke@gov.bc.ca

Part 1: Applications Received

Applications in which special authorization is sought are published in Part 1 of the *PT Board Bulletin*. To see a more detailed summary of the application, click on the **application number**.

Application	Applicant	Brief Summary of Application	Deadline for Submissions
<u>154-08</u>	CROSSLEY, Raymond Thomas Comox BC (transferee) dba Ambassador Shuttle Service SPINK, Rodney Lee & CROSSLEY, Raymond Thomas Comox BC (transferor) dba Ambassador Shuttle Service	Transfer of Licence (PDV) Proposed transfer of passenger transportation licence 70961 from SPINK, Rodney Lee and CROSSLEY, Raymond Thomas dba Ambassador Shuttle Service to CROSSLEY, Raymond Thomas dba Ambassador Shuttle Service. This is an administrative transfer.	February 6, 2008
<u>3268-07</u>	GLP Holdings Ltd. Campbell River BC (transferee) dba CR Airporter Atwater Cabs (1978) Ltd. Campbell River BC (transferor) dba Campbell River Airporter	Transfer of Licence (PDV) Proposed transfer of passenger transportation licence 70810 from Atwater Cabs (1978) Ltd. dba Campbell River Airporter to GLP Holdings Ltd. dba CR Airporter.	February 14, 2008

Submissions:

Any person may make a submission on an application to the Passenger Transportation Board. Submissions should relate to the following matters that the Board must consider (see section 28 of the Passenger Transportation Act):

- (a) whether there is a public need for the service the applicant proposes to provide under any special authorization;*
- (b) whether the applicant is a fit and proper person to provide that service and is capable of providing that service; and*
- (c) whether the application, if granted, would promote sound economic conditions in the passenger transportation business in British Columbia.*

All submissions must be:

- *in writing*
- *accompanied by a \$50 fee (payable only by cheque or money order to the Minister of Finance)*
- *received at the Passenger Transportation Board office in Victoria by 4:30 p.m. within 15 days of the PT Board Bulletin publication date (10 days for Change of Rates applications).*

All information that a person submits on an application is routinely disclosed by the Board to the applicant. Any person who gathers and submits personal information from third parties is subject to the Personal Information Protection Act and should not guarantee the confidentiality of the information being submitted.

Within 10 days of when a submission is forwarded by the Board to the applicant, the applicant may reply by sending written comments to the Board.

Part 2: Application Decisions

Board decisions on applications for special authorization are published in Part 2 of the *PT Board Bulletin*. To see the full decision, click on the **application number**.

Application	Applicant	Brief Summary of Application	Decision
<u>2628-07</u>	BRAYBROOK, David Sayward BC dba Sayward Taxi	New Special Authorization (PDV) New special authorization to operate passenger directed vehicles in Sayward with a maximum fleet size of 1 vehicle that accommodates a driver and not less than 2 and not more than 7 passengers.	Approved
<u>2842-07</u>	KNIGHT, Michael Edward Vanderhoof BC (transferee) dba Taxi Time MORRIS, Kirk Isaac David & MORRIS, Judy Arlene (transferor) dba Taxi Time	Transfer of Licence (PDV) Transfer of passenger transportation licence 71158 from Kirk Isaac David MORRIS and Judy Arlene MORRIS dba Taxi Time, to Michael Edward KNIGHT dba Taxi Time.	Approved
<u>AV2635-07</u>	Kootenay Taxi Ltd. Fernie BC	Addition of Motor Vehicles (PDV) Addition of 2 motor vehicles to increase the maximum fleet size for passenger directed vehicles from 10 to 12 vehicles.	Refused
<u>T2705-07</u>	LECOUFFE, Leona Rose Duncan BC	Change of Rates (PDV) Increase in rates that were previously approved or set by the Board.	Approved in Part
<u>02-08 TOP</u>	Legacy Limousine Services Ltd. North Vancouver BC	Application for Temporary Operating Permit (PDV) The applicant seeks 2 temporary operating permits to operate additional passenger directed vehicles.	1 TOP for 92 days
<u>T1491-07</u>	MORISON, Allan Garth Parksville BC dba Island Chauffeur	Change of Rates (PDV) Amendment in rates that were previously approved or set by the Board.	Approved
<u>2617-07</u>	Pacific Rim Navigators Ltd. Tofino BC (transferee) Pacific Rim Five Star Shuttle Inc. Parksville BC (transferor)	Transfer of Licence (PDV) Transfer of passenger transportation licence 70971 from Pacific Rim Five Star Shuttle Inc. dba Pacific Rim Navigators to Pacific Rim Navigators Ltd.	Approved

Part 3: Hearing Notices

None

Part 4: Appeal Decisions

None

Part 5: Decisions Whether Application for General
Authorization Requires Special Authorization

None

Part 6: Other Matters

None