Application Decision

**Application:** 1390-04

**Type of Application:** New Special Authorization  
*(Section 26 of the Passenger Transportation Act)*

**Summary of Application:** New special authorization to operate in Winfield, Westbank, Westside Peachland, Kelowna and Big White with a fleet of 1 vehicle that can accommodate a driver and 7 passengers.

**Publication of Application:** Published in the *PT Bulletin* on September 22, 2004

**Applicant:** MUNDAY, Ricky Louis Fredrick

**Trade Names:** Rickshaw Errand and Shuttling Services

**Address:** 3581 Elliott Road, Westbank BC V4T 1N9

**Current Authorization:** None

**Submissions Considered:** None

**Procedural Matters:** In determining whether approve this application, the Board must consider the following:

1. Whether there is a public need for the proposed service
2. Whether the proposed service will foster sound economic conditions in the transportation industry
3. Whether the applicant has demonstrated fitness, willingness and ability to provide the proposed service

All three provisions must be answered in the affirmative if the Board is to approve an authorization and terms and conditions to a license.

**Board Determination:** Approval of this application for special authorization is granted in whole.

**Background:** This is an application to operate a passenger point-to-point shuttle service as well as a companion service in the Central Okanagan area. It is designed to complement an existing delivery and errand business.

All service will be pre-booked as “point-to-point” or round fare booking Monday to Friday only, but in exceptional circumstances, may be available during a weekend. Rates are based on the “point-to-point” schedule of rates or hourly. Companion services will be hourly priced. Seniors age 60 or more will be given an automatic discount. Holiday service sales will be offered between November 15 and December 24.

**Reasons:**

1. Is the applicant a fit and proper person to provide that service and is the applicant capable of providing that service?
Ricky Munday graduated from high school with honours and has 6 years experience in the courier service. He is bonded and insured for personal injury and/or property damage/loss. He will perform shuttle services, errands and deliveries. In preparation for establishing Rickshaw Errand and Shuttling Services, Mr. Munday has received education and mentoring in business management through the Community Futures Development Corporation - a government sponsored program for prospective entrepreneurs.

Lisa Ann Munday will be responsible for bookkeeping, collection of accounts, organization of business matters and marketing and advertising. Ms. Munday graduated from high school with honours and has 5 years experience in marketing and accounts receivable.

Both parties have been working for Rickshaw Errand and Shuttling Services, providing errand and delivery services in the Central Okanagan area since January 2004.

The Board finds that the applicant is fit and proper and capable of providing the service.

II. Would the application, if granted, promote sound economic conditions in the passenger transportation business in British Columbia?

Mr. Munday’s business plan has been approved by Community Futures Development Corporation. The Board finds that the applicant has submitted a comprehensive business plan based on extensive research into demographics, potential users and competitive services to support this service proposal.

No submissions were received in response to this application.

The Board further finds that the proposed service is unique in nature and complements other transportation services.

The Board finds that granting the application will foster sound economic conditions in the transportation industry.

III. Is there a public need for the service that the applicant proposes to provide under special authorization?

The applicant has provided a detailed description of proposed shuttle services and pricing. The applicant has conducted research into community ridership opportunities and current competition. The Central Okanagan has a significant retired population (25 per cent of the population is 55 to 74). Rickshaw Errand and Shuttling Service will be directed primarily at those users. Ten Statements of Service Usage from seniors, business owner/operators and other residents are included with the application and detail support for the shuttle service. Although there are other shuttle services in the Central Okanagan, none appear to provide the scope of service or ease of booking that this application proposes.

With regard to the third consideration of public need, the Board finds that the applicant has defined a unique service by way of shuttle with an option for companion services, and a wide range of errand and delivery services...
services. The Board finds that the applicant has demonstrated a public need for the service.

Conclusion:

This application is for one vehicle to expand and complement an existing business. It has limited hours of operation, will only operate on a pre-booked based and will operate within a limited geographic area. The Passenger Transportation Act states that only those licensees with express authorization on their licence may accept hails from the street. This authorization was not requested and it is not granted.

The application is granted.

Activation: Approval of New Special Authorization

A Passenger Transportation Licence must be issued by the Registrar of Passenger Transportation under section 29(1) of the Passenger Transportation Act before the special authorization may be exercised. Unless otherwise specified by the Board, this approval of the application expires if the applicant has not received a licence issued by the Registrar within one year of the date this decision is published by the Board.

A. Terms & Conditions:

The terms and conditions set out below apply to any Passenger Transportation Licence that is issued to the applicant by the Registrar of Passenger Transportation.

Vehicle Type: Passenger directed vehicle

Maximum Fleet Size: 1 vehicle

Vehicle Capacity: Vehicles can accommodate a driver and not more than 7 passengers.

Services:

Originating Area: Transportation of passengers may originate from any point in the towns of Winfield, Westbank, Westside, Rutland, Mission, Peachland, Big White, and the City of Kelowna.

Destination Area: Transportation of passengers may terminate at any point in the towns of Winfield, Westbank, Westside, Rutland, Mission, Peachland, Big White, and the City of Kelowna.

B. Rates:

The Board approves the rates and rules received from the applicant and summarized below to the extent that they relate to this special authorization to operate passenger directed vehicles. The approved rates and rules take effect when this approved special authorization is activated by the issuance of a licence under the Passenger Transportation Act.

Flat Rates/Individual Fares only:

- Point to point rates ranging from $15.00 to $150.00 as set out in rates documents submitted to the Board.

Hourly Rates for Exclusive Use of the Vehicle:

- $40.00 per hour (minimum charge 1 hour)
- $45.00 per hour for companion services (minimum charge 1 hour).

General:

- GST is not included in the rates.
- 10% discount for seniors aged 60+
- 10% discount for services over $60.00 from November 15th through to December 24th.
- Other rates and rules may be set out in the rates document received from the applicant; a copy is available on request from the Passenger Transportation Board.

**Board Panel Chair:** Donna Hains

**Determination Date:** November 26, 2004